

# MDAR Online Exam System Requirements

**Important Notice:** Before logging into the Online Testing Portal, please take the time to read and follow the below rules and technical requirements. Failure to follow the below rules and technical requirements may cause your exam session to fail and lead to your disqualification from all exams for at least 6-months.

1. You must use a regular computer (Windows 10+ / MacOS 10.11+ computer or laptop). You cannot take exams from a Chromebook nor a mobile device (e.g., iPhone, iPad, Android device, etc.).
2. You must use an updated version of Google Chrome as your web browser. [Click here to verify your version is up to date.](#)
3. You must install the free Google Chrome extension Proctorio. The steps to do this will be available before your exam. Please review the [Proctorio Minimum System Requirements](#).
4. You will need to have an internet speed of 1-megabit per second (Mbps) for upload speed and 2-megabits per second (Mbps) for download speed. **The use of tethering and hotspots is not supported.**
5. You will need at least 2 GB free RAM on your computer.
6. You must have a working webcam and microphone and these devices must NOT be shut off or blocked in anyway during the entire exam session. Failure to maintain a working webcam and mic or blocking such devices will terminate your exam session and /or disqualify you from the exam. Once the exam begins, you must remain facing towards the webcam for the duration of your exam session. You must monitor your webcam video feed using the Exam Quiz Tools. The Quiz Tools include a view magnifier, calculator, and your webcam video feed. This view of your webcam video feed is what the Exam Proctor also sees, and if for any reason, you cannot see yourself clearly or if your webcam video feed goes dark, then you must correct this issue immediately! Any scenario where the Quiz Tools webcam goes dark or where you are no longer in view is grounds for disqualification.
7. You must have a valid government-issued photo ID available and ready for display on your webcam. This government-issued photo ID must be clearly shown upon request to the webcam before taking the exam.
8. You must provide a careful and complete scan of the exam room with your webcam before starting your exam. Be prepared to slowly and carefully turn the webcam 360 degrees to allow for a full view of the exam room. The Exam Proctor may ask that you do this more than once if noises or voices are detected.
9. You must choose a quiet area for your exam session that is free from other people and distractions--as the exam session must NOT be interrupted by anyone or any machines or devices.
10. You must only the computer's screen, webcam, microphone or optional headset, and computer mouse. The use of outside resources--including books, notes, calculators, mobile devices, phones, etc. is **strictly prohibited.**